

warranty coverage

Veradek warrants the product to be free of defects or deficiencies as a result of the manufacturing process. Veradek warrants its products against substantial weather-related splitting and cracking.

From the date of purchase the warranty period is as follows:

5 Years:

Pure, Block, Mason, Brixton, Demi,
Geo, Pro, and Side Table Series

2 Years:

Metallic, Corten,
Kitchen, and Screen Series

making a warranty claim

- Warranty claims may only be made by the original purchaser with proof of purchase
- Warranty is non-transferable
- If purchased directly from Veradek, the purchaser must report in writing with proof of purchase and pictures to info@veradek.com
- All other warranty claims must be reported to the party through which the original purchase was made
- If materials or workmanship are found to be defective, Veradek shall replace the product or issue a refund at its discretion
- Additional costs related to labor, installation and any similar costs shall not be paid by Veradek for any reason.

what is not covered by this warranty?

- Damage caused by failure to comply with Veradek installation guidelines, faulty installation, improper application
- Damage caused by exposure to conditions other than natural weathering processes
- Damage or discoloration due to misuse, abuse, improper storage, impact of objects, or alteration of the product by applied heat or welding
- Natural fading that occurs over time due to normal weathering
- Materials not manufactured or supplied by Veradek
- Rusting on any Metallic Series Products excluding Corten Steel